

## Evaluation of FEB Staff Training Opportunity August 18-20, 2004 Oklahoma City

Least V	Least Valuable				Most Valuable			
	0	1	2	3	4	5	NA	
Friendliness of Hotel Staff					5	4		
<b>Hotel Facilities</b>				2	3	4		
Content of Desk Reference					2	7		
Wednesday afternoon session (informal)							2	
Wednesday evening reception					3	6		
Presentations:								
Thursday:								
Get the best value for your food & beverage \$\$\$		1		4	2	2	1	
Working with the CVB		1		3	3	2		
Identity Theft Prevention					2	7		
Dining Etiquette				2	3	4		
Problem Solving				2	5	2		
Special Tour of Outdoor Memorial						9		
Tour of the Oklahoma City Memorial Museum						9		
Friday:								
FEB role in Emergency Preparedness				1		8		
Be a "kickass" assistant				2		7		
Dealing with Difficult People (speaker unable to						1		
attend so we used it as a "sharing best practices"								
session								
Quality of Food								
Wednesday evening reception					4	5		
Thursday								
Continental Breakfast		2			4	3		
Lunch at the Grandison					2	7		
Friday Continental Breakfast				2	3	4		

	Yes	No
Do you think the information you received during this training will be	9	
helpful in your workplace?		
Was this worth the investment of your time?	9	
Do you feel the training was a good value for the cost?	9	



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## **Additional Comments:**

- Great "meeting"—Thanks so much!
- Thank you for the opportunity to meet my counterparts in the other FEB's—INVALUABLE. Learned so much! Please do again!
- Next year we should think of adding a "Best Practices" session.
- I know how much work, planning and thought for the format was placed on this first ever conference—thank you! Thank you! Thank you! As far as the personal attention, well it was better than great—you deserve a standing ovation—well done. Oklahoma has an amazingly awesome FEB! Love you guys!
- I would like to see this continue. It would be nice if we could be with E.D.s whenever your conferences are held.
- Nice hotel but not much shopping. Very useful desk reference, thanks for the time spent putting together this great reference. Beautiful location. Memorial was moving and emotional. This information will be very helpful in my workplace. Kudos to you all for taking this on—the first of many I hope. Thoroughly enjoyed networking with my peers. They are a great bunch of people with great ideas to share. Thanks for stepping out and taking on the challenge. You do tremendous work and are a great inspiration and example to other FEBs.
- Interesting handout on the "Difficult People" session. Excellent opportunity to network with counterparts! Great to learn first hand what other FEBs are doing and to be able to share solutions and ideas. Now that we've interacted with each other, it makes it easier to look to each other for support. Thank you!
- Great work on resource book—very educational and concise. Identity theft and problem solving were very informative. Food and beverage and CVB could have been at a different time and replaced with motivational or team building seminar. Appreciated time to learn, remember and reflect at memorial. It was great to get firsthand knowledge with Emergency Preparedness and How to be a "kickass" assistant. For future seminars, continue to develop sharing of "best practices" and planning to enhance FEBs in the future. Tremendous work by Oklahoma FEB in conducting outstanding seminar. It shows great initiative to continue learning and knowledge of unique and valuable position. We need to continue seminar next year and years in the future.